



**Ohio Department of Agriculture
and
Ohio Department of Health**



Governor
John R. Kasich

Lieutenant Governor
Mary Taylor

ODA Director
David T. Daniels

ODH Director
Theodore E. Wymyslo, M.D.

DATE: February 11, 2014
 TO: Health Commissioners, Directors of Environment Health and Interested Parties
 RE: Recall Announcement (ODA/ODH) 2014-014

**Mars Foodservices US Recalls Infused Rice
Products Sold For Wholesale Distribution
--UNCLE BEN'S® retail grocery products not affected--**

February 9, 2014 - Mars Foodservices US is voluntarily recalling Foodservices UNCLE BEN'S® INFUSED® Rice products, which are only sold in 5 lbs and 25 lbs bags. **UNCLE BEN'S® Brand Ready to Heat, Boxed, Bag or Cup Products available in supermarkets and other retail outlets are not involved. Our Foodservices Products are manufactured separately and are sold through wholesale distribution channels.**

Only the following Foodservices products are impacted. These products should not be served or eaten. They should be returned to the distributor where purchased.

UNCLE BEN'S® INFUSED® Rice Roasted Chicken Flavor (25-lbs)	U3010501
UNCLE BEN'S® INFUSED® Rice Roasted Chicken Flavor (5 lbs)	U0257000
UNCLE BEN'S® INFUSED® Rice Garlic & Butter Flavor (5-lbs)	U0257100
UNCLE BEN'S® INFUSED® Rice Mexican Flavor (25-lbs)	U0318000
UNCLE BEN'S® INFUSED® Rice Mexican Flavor (5-lbs)	U0257300
UNCLE BEN'S® INFUSED® Rice Pilaf (5-lbs)	U0262000
UNCLE BEN'S® INFUSED® Rice Saffron Flavor (5-lbs)	U0263002
UNCLE BEN'S® INFUSED® Rice Cheese Flavor (5-lbs)	U0262900
UNCLE BEN'S® INFUSED® Rice Spanish Flavor (25-lbs)	U3012100

An example of the product packaging is displayed below:



Mars Foodservices US is conducting this voluntary recall as a result of people experiencing temporary symptoms of mild flushing and rash after eating our Foodservices INFUSED® Rice Mexican Flavor product. Out of an abundance of caution, we are removing all Foodservices INFUSED® Rice products from the market.

UNCLE BEN'S® Brand Ready to Heat, Boxed, Bag or Cup Products available in supermarkets and other retail outlets are not involved in this voluntary recall and are safe to consume. Our Foodservices Products are manufactured separately and are sold through wholesale distribution channels.

Mars Foodservices US will provide reimbursements or replacement product. Wholesale customers should work with their distributors. For more information or assistance, please contact us toll free at 800-432-2331 (Monday to Friday, 9:30 a.m. to 7 p.m. EST) or via email at mfs@usf.mars.com. Mars Foodservices US is continuing to work closely with the FDA to investigate this issue.