

Governor
John R. Kasich

Lieutenant Governor
Mary Taylor

ODA Director
David T. Daniels

ODH Director
Theodore E. Wymyslo, M.D.

DATE: October 24, 2013
TO: Health Commissioners, Directors of Environment Health and Interested Parties
RE: Recall Announcement (ODA/ODH) 2013-123

NATUREMOST LABORATORIES ISSUES ALLERGY ALERT ON UNDECLARED ALLERGENS IN PRODUCT

October 23, 2013 - NatureMost Laboratories of Middletown, Connecticut is recalling **Vanilla Almond Whey Power** because it may contain undeclared **milk, almond and soy allergens and Strawberry Banana Whey Power**, because it may contain undeclared **milk and soy allergens**. People who have an allergy or severe sensitivity to **milk, almond and soy allergens** run the risk of serious or life-threatening allergic reaction if they consume these products.

The product was **distributed** in **Arkansas, Arizona, California, Connecticut, Florida, Georgia, Indiana, Massachusetts, Maryland, Minnesota, New Hampshire, New Jersey, New York, North Carolina, Ohio, Rhode Island, South Carolina, and Texas** through retail stores and mail order.

The product was sold between 2009 and 2013. It was sold in 3 pound, 3000cc white plastic jars. The product can be identified by product codes:

NatureMost Whey Power Vanilla Almond **Lot Numbers: 9950/3491, 9950/3636, 9950/3766, 9950/4011, 9950/4374, 9950/5025, 9950/5559**

NatureMost Whey Power Strawberry Banana **Lot Numbers: 9954/3793, 9954/4043, 9954/4205, 9954/4861**

No illnesses have been reported to date.

The recall was initiated during a Food and Drug Administration inspection. It was discovered that the **"contains milk, almond and soy"** allergens statement was omitted from the label. Subsequent investigation indicates the problem was caused by a temporary breakdown in the company's production and labeling processes.

Consumers who have purchased NatureMost Strawberry Banana Whey Power or Vanilla Almond Whey Power are urged to return it to the place of purchase for a full refund. Consumers with questions may contact the company at 1-800-234-2112.