



Department of  
Agriculture

Ohio Department of Agriculture  
and  
Ohio Department of Health



Governor  
John R. Kasich

Lieutenant Governor  
Mary Taylor

ODA Director  
James Zehringer

ODH Director  
Theodore E. Wymyslo, M.D.

DT: October 6, 2011

TO: Health Commissioners, Directors of Environmental Health and Interested Parties

RE: Recall Announcement (ODA/ODH) 2011-116

**Prolab Proactively Recalls Some Protein Products in Order to Correct Labeling for Items That May Have Undeclared Milk and/or Wheat and Gluten Allergens**

PROLAB NUTRITION INC. (PROLAB)<sup>1</sup> is recalling some of its protein items<sup>2</sup> that may contain undeclared milk, wheat and gluten allergens. People with an allergy or severe sensitivity to milk and/or wheat and gluten allergens may run the risk of a serious or life-threatening allergic reaction if they consume products containing these allergens. For this reason, below is a list of the protein products that PROLAB is proactively recalling, although **no illnesses or discomfort has been reported to date**:

Item Description	EAN/UPC
Contains Undeclared <b>MILK and WHEAT/GLUTEN</b>	
PROLAB® Pure Whey <sup>3</sup> , Milk Chocolate, 5 lb. (V3)	750902201929
PROLAB® Pure Whey, Vanilla Crème, 2 lb. (V3)	750902201875
PROLAB® Pure Whey, Wild Strawberry, 5 lb. (V3)	750902201936
PROLAB® Pure Whey, Wild Strawberry, 2 lb. (V3)	750902101557
Contains Undeclared <b>WHEAT/GLUTEN</b>	
PROLAB® Advanced Pure Whey Protein <sup>4</sup> , Milk Chocolate, 2 lb. (V3)	750902201301
PROLAB® Advanced Pure Whey Protein, Vanilla Crème, 2 lb. (V3)	750902201349
PROLAB® Advanced Pure Whey Protein, Wild Strawberry, 2 lb. (V3)	750902201271
PROLAB® Pure Whey <sup>5</sup> , Milk Chocolate, 2 lb. (V3) PROLAB® Pure Whey, Milk Chocolate, 16 g Sample Packet	750902201882
PROLAB® Pure Whey, Vanilla Crème, 5 lb. (V3) PROLAB® Pure Whey, Vanilla Crème, 16 g Sample Packet	750902201912
PROLAB® Pure Whey, Wild Strawberry, 16 g Sample Packet	
PROLAB® Whey Isolate Protein <sup>6</sup> , Milk Chocolate, 2 lb. (V3)	750902201851
PROLAB® Whey Isolate Protein, Vanilla Crème, 2 lb. (V3)	750902201813
PROLAB® Whey Isolate Protein, Wild Strawberry, 2 lb. (V3)	750902201837

PROLAB initiated this recall immediately following the discovery that the packaging label of some distributed protein items did not reveal the presence of milk and/or wheat and gluten allergens in the products. PROLAB's product manufacturer, Nature's Products, Inc. (NPI)<sup>7</sup>, informed PROLAB that the raw material NPI used to manufacture the abovementioned products were not properly labeled.

According to Jenia Khudagulyan, Chief Operating Officer for PROLAB's parent company, "PROLAB values consumers and their health, and it is the company's goal to accurately convey what its products contain in order to ensure that consumers' health is protected at the highest possible level. We discovered that some PROLAB protein items were not properly labeled for milk and/or wheat and gluten allergen content, and we immediately took precautionary measures by proactively recalling the affected products which will be re-released at a later date with corrected labels.

The affected products listed in this press release were distributed internationally -- by retail stores, mail order, and direct delivery -- in the following states, provinces, and countries: Alabama; California; Connecticut; Florida; Georgia; Idaho; Illinois; Indiana; Iowa; Kansas; Maryland; Massachusetts; Michigan; Minnesota; Missouri; Montana; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; Ohio; Oklahoma; Pennsylvania; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wyoming; Ontario, Canada; Australia; Malaysia; and Russia.

Consumers who have purchased these items and wish to return them may do so -- used or unused -- to the place of purchase for a full refund. For more information or any questions regarding PROLAB products, interested persons may contact the parent company (Natrol) by emailing [customer-service@natrol.com](mailto:customer-service@natrol.com) or by calling the U.S. toll-free consumer relations line at 1-800-262-8765 from 5:30 a.m. to 2:30 p.m. Pacific Standard Time.

#### **About PROLAB NUTRITION, INC. – Performance Simplified™**

For more than 20 years, PROLAB has been providing trusted, high-quality, high-performance sports nutrition products to professional bodybuilders, elite athletes, and fitness enthusiasts. PROLAB is a brand of Natrol, Inc.<sup>8</sup>, a premier marketer, manufacturer, and distributor of nationally branded nutritional products. PROLAB helped pioneer a sports-specific approach to athletes' nutrition, with a comprehensive line of scientifically engineered formulas and single-ingredient products that allow athletes to customize their nutritional supplements program to: 1) meet specific training and physique goals; and, 2) support a healthy, active lifestyle. All PROLAB® products feature innovative, specialized formulas designed to support training and nutrition goals at every level of an athlete's regimen.†

PROLAB is committed to consistently providing quality solutions and value for all sports nutrition needs. PROLAB is proud of its reputation as a premium-quality brand focused on delivering pure nutritional products that incorporate formulation expertise and high-quality ingredients, with raw materials that are purity-tested and hand-selected based on potency and quality. The PROLAB brand's state-of-the-art manufacturing and testing procedures ensure regulatory compliance with Good Manufacturing Practices (GMP) and the brand's own quality-control specifications.

PROLAB® products are available throughout the U.S. and in many foreign countries, at fine independent health food stores, sports nutrition stores, and military bases worldwide, as well as from [PROLAB.com](http://PROLAB.com)<sup>9</sup> and other online retailers. Information on PROLAB® products is available by calling 1-800-PROLAB1 (1-800-776-5221) or by visiting [www.PROLAB.com](http://www.PROLAB.com)<sup>10</sup>.