



Ohio Department of Agriculture  
and  
Ohio Department of Health



Governor Ted Strickland  
Lieutenant Governor Lee Fisher

ODA Director Robert J. Boggs  
ODH Director Alvin D. Jackson, M.D.

To: Health Commissioners, Environmental Health Directors, Nursing Directors, ODA Food Safety Specialists, and Other Interested Parties

Subject: Recall Announcement (ODA/ODH) 2009-85

Date: November 5, 2009

### **PetSmart Voluntarily Recalls Dentley's Beef Hooves**

Phoenix, AZ, - PetSmart (NASDAQ: PETM) is voluntarily recalling two Dentley's Beef Hoof products for potential salmonella contamination. The products were manufactured by Pet Carousel, Inc. in Sanger, Calif.

The recalled products include only the following types of Dentley's Beef Hooves purchased between Oct. 2, 2009 and Nov. 3, 2009:

Dentley's Bulk Cattle Hoof UPC# 73725703323  
Dentley's 10 Pack Beef Hooves UPC# 73725736055

No other products are included in this recall.

The affected products were shipped from the Pet Carousel plant to three PetSmart distribution centers in Ottawa, Ill.; Groveport, Ohio and Newnan, Ga.; and then shipped directly to certain PetSmart stores. Although the affected product was not shipped to every store, as a precautionary measure PetSmart immediately recalled the product from all of its US stores and instituted a register block to prevent any product from being inadvertently scanned and sold. In addition, PetSmart removed the product from the PetSmart.com Web site and notified PetPerks customers with valid e-mail addresses in the PetSmart database who purchased the affected products.

Salmonellosis is an infection with bacteria called *salmonella*. Most persons infected with *salmonella* develop diarrhea, fever, and abdominal cramps 12 to 72 hours after infection. The illness usually lasts four to seven days, and most persons recover without treatment. However, in some individuals, the diarrhea may be so severe that the patient needs to be hospitalized. In these patients, the *salmonella* infection may spread from the intestines to the blood stream, and then to other body sites and can cause death unless the person is treated promptly with antibiotics. The elderly, infants, and those with impaired immune systems are more likely to have a severe illness.

Many dogs do not show clinical signs of salmonella. However, when they do, they often have diarrhea or other signs of systemic infections.

Customers who purchased the recalled products should discontinue use immediately and return the product to any PetSmart store for a complete refund or exchange. Customers who have concerns about their health or their pet's health should consult a medical professional. For additional information about the recall, customers can visit [www.petsmartfacts.com](http://www.petsmartfacts.com), [www.petsmart.com](http://www.petsmart.com) ; [www.fda.gov](http://www.fda.gov) contact PetSmart Customer Service at 1-888-839-9638.